



Bay Area Quick Care Grows Rapidly with Amazing Charts Medical Billing Service

Family medicine practice in Corpus Christi, TX has more time to provide high-quality care

Challenge: Find the best solution for billing and revenue management

Cynthia Malowitz, RN, FNP-C, opened her own practice and was soon spending more time on billing and less time providing quality care

▶ *"My practice saw just 28 patients in its first month of operation, but that number grew rapidly to hundreds of visits each month. I absolutely did not have time to do the coding, billing, and paperwork, so I decided to outsource the entire process."*

Malowitz researched local outsourcing companies, but didn't like what she learned

▶ *"I heard bad stories about some of the billing companies in my area. I learned they charged high rates and weren't set up to handle electronic transmission of bills. They actually wanted me to fill out, print, and mail paper forms to them."*

Solution: Amazing Charts Medical Billing and Revenue Cycle Management (RCM)

Amazing Charts recommended Malowitz contact three national billers, including the Amazing Charts Medical Billing service

▶ *"I spoke with all three of them. What I recall is that Amazing Charts had more billing experience than the other two companies and the rates were fair, so I selected Amazing Charts as my partner."*

Cloud-based revenue cycle management system integrates seamlessly with Amazing Charts EHR

▶ *"Billing needs to be fast. I like the Amazing Charts solution because workflow between the EHR and billing service is so easy and simple. Each time we sign a note, an electronic superbill is generated and exported over a secure HIPAA-compliant connection to the billing servers."*

Costs have stayed low, saving the practice money over hiring an in-house biller.

▶ *"It's a great price, too, for what we pay, because otherwise we would have to have a full-time biller, so I'm certainly saving money in that regard."*

Malowitz is grateful to know she can rely on Amazing Charts Medical Billing to handle her revenue-cycle management as Bay Area gets even busier.

▶ *"More and more people are coming in with insurance, and Amazing Charts has kept up with our growth very easily. Since we now have such a high volume of patients who are insured, I couldn't even imagine trying to run this business without Amazing Charts."*

Results

- ✓ Efficient all-electronic billing system saves time
- ✓ No need to hire full-time biller saves money

- ✓ Accurate tracking and management of delinquent accounts
- ✓ Practice now has more than 10,000 patients