#### CASE STUDY:



# Endocrinologist Tries Inefficient EHR Before Switching to Amazing Charts

Amazing Charts technical support makes transition seamless for Dr. Datta

## Challenge: Losing productivity with an EHR from a local vendor

Cumbersome	"There were too many options and clicks to complete tasks."
Inefficient	"I had to toggle back and forth between the scheduling software and EHR to schedule patients."
Missing key features	"The EHR did not offer e-faxing, an interface with labs, or messaging."

## Solution: Amazing Charts EHR

Responsive customer service	"As a provider, I felt comfortable switching from our former EHR to Amazing Charts. They were very responsive to any issues we had during our transition."
Easy to learn	"Amazing Charts was easy to learn, so we could quickly adapt to its better workflow."
Reliable support	"The support staff at Amazing Charts is very helpful and patient. They took the time to answer our questions and train my staff with different technical backgrounds."
Efficient	"With Amazing Charts we're at maximum efficiency and everything we need is in one system!"

#### Results

 $\checkmark$  Dr. Datta and his staff have an improved workflow, allowing them to see more patients

✓ Amazing Charts runs on nine computers from a single server

✓ Practice is now fully supported by Amazing Charts, a market-leading EHR for small practices

