

PATIENT ENGAGEMENT

# Updox Telehealth

Convenient, virtual care made possible



Increase accessibility and connect to your patients face-to-face, no matter where they are, with state-of-the-art HIPAA-compliant video and audio calls. The patient experience is front and center, with a streamlined workflow that mimics an in-person visit.

## Benefits of Updox Telehealth



### Boost Revenue

Drive revenue with the ability to see more patients more often with virtual visits.



### Secure & HIPAA Compliant

Ensure security with HIPAA-compliant video conferencing.



### Patient Satisfaction

Improve patient satisfaction by eliminating the need for in-person visits and reducing the time it takes to access quality care.



### Remote Interpreter Services

Increase accessibility and optimize the patient experience with ease of use and support for 10 languages.



### Patient Engagement

Video chat keeps patients engaged between in-person visits and allow for better management of chronic conditions.



### Virtual Waiting Room

Enhanced flexibility allows for triage workflows that mimic an in-person visit.



### Host Group Sessions

Telehealth allows you to host group sessions with up to 20 attendees.



### Seamless Integration

Our telehealth solution integrates seamlessly with most EHR systems.

With Updox Telehealth, healthcare providers can deliver high-quality, secure, and convenient patient care, ensuring better outcomes and increased satisfaction.



## Here's how Telehealth works in the patient journey



### Visit

- Speak with patients in video chat or by phone
- Easily add participants to calls
- Mirror the flow of an in-person visit with virtual waiting rooms

### Ongoing Care

- Easily check in on patient progress
- Help patients stick to care plans
- Maintain ongoing communication

## This product pairs well with...



Forms



Patient Portal



Secure SMS



Appointment Reminders

**Telehealth, take care of your patients, right where they are.**