

Harris API Access, Integration, and Fee Policy

Purpose

This policy establishes the framework for access to Harris APIs, third-party integrations, custom API development, and associated fees. The objective of this policy is to:

- Support interoperability and compliance requirements.
 - Encourage adoption of third-party integrations.
 - Provide a consistent and transparent framework for customers and partners.
 - Establish commercial terms for proprietary and custom API services.
 - Ensure Harris is appropriately compensated for custom development, support, and ongoing maintenance activities.
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1. Certified APIs

Certified APIs are provided to support interoperability requirements and access to Electronic Health Information (EHI) in accordance with applicable certification programs and regulatory requirements.

Examples may include:

- FHIR APIs
- USCDI-based APIs
- Patient Access APIs
- Provider Access APIs
- Other APIs required to support certified health IT functionality

Certified API Fees

Fee Category	Third Party Developer / Vendor	Client / Practice
API Development Fee	No Charge	No Charge
API Deployment Fee	No Charge	No Charge
API Upgrade Fee	No Charge	No Charge
API Usage Fee	No Charge	No Charge

Certified APIs are intended to support interoperability and are made available without development, deployment, upgrade, or usage fees.

2. Custom APIs

Custom APIs include proprietary interfaces, non-certified API functionality, workflow-specific integrations, and other API services developed or maintained by Harris that are not required to support certified interoperability requirements.

Examples may include:

- Proprietary scheduling APIs
- Revenue cycle APIs
- Workflow-specific integrations
- Practice management APIs
- Vendor-specific integration services
- Custom-developed interfaces

Custom API Development Fees

Fee Category	Third Party Developer / Vendor	Client / Practice
API Development Fee	Negotiated	Negotiated
API Deployment Fee	As Negotiated	As Negotiated
API Upgrade Fee	As Negotiated	As Negotiated
API Usage Fee	Applicable	No Charge

Custom API development, implementation, and support activities may require separate commercial agreements and negotiated fees.

Custom API Usage Fees

The following fees apply to third-party vendors utilizing Harris Custom APIs:

Monthly API Transactions	Monthly Fee
0 – 1,000,000	\$500
1,000,001 – 10,000,000	\$1,000
10,000,001 – 50,000,000	\$1,500
Greater than 50,000,000	Custom Pricing

Usage fees are intended to recover costs associated with infrastructure, security, monitoring, maintenance, and operational support.

3. Integration Determination and Governance

For customer-requested or third-party vendor-requested integrations, Harris shall determine whether the integration requirements can be satisfied through:

1. Existing Certified APIs;
2. Existing Custom APIs; or
3. Development of a new Custom API.

Existing Certified APIs

Where Harris determines that the integration can be supported through existing Certified APIs:

- No API development fees shall apply.
- No API usage fees shall apply.
- Standard API access requirements shall apply.

Existing Custom APIs

Where Harris determines that the integration can be supported through existing Custom APIs:

- Applicable Custom API usage fees shall apply.
- Third-party vendors may be required to execute a commercial agreement with Harris.
- Applicable support and operational requirements shall apply.

New Custom API Development

Where Harris determines that development of a new Custom API is required:

- The requesting third-party vendor must enter into a written agreement with Harris.
- Development fees shall be negotiated.
- Support obligations shall be negotiated.
- Implementation services shall be negotiated.
- Ongoing API usage fees shall apply following deployment.
- Security, compliance, and operational requirements shall be documented within the agreement.

Harris reserves the right to decline development of a requested Custom API based upon technical, security, regulatory, operational, or business considerations.

4. Third-Party Vendor Support Services

During implementation of an integration utilizing existing Certified APIs, a third-party vendor may request assistance from Harris, including:

- Technical consulting
- Architecture reviews
- Configuration assistance
- Troubleshooting support
- Testing support
- Implementation services
- Data mapping assistance
- Other professional services

Such services are not included within standard Certified API access.

Where requested, Harris may provide such services under a separate commercial agreement. Fees for these services shall be negotiated and agreed upon prior to commencement of work.

5. Value Added Services

Value Added Services are optional services that are above and beyond what is reasonably necessary to support API access and interoperability requirements.

Examples include:

- Production certification reviews
- Dedicated technical account management
- Premium support programs
- Webhook and event notification services
- Bulk data export services
- Custom development services
- Marketplace participation programs
- Vendor onboarding services

Value Added Service Fees

Fees for Value Added Services shall be negotiated based on the scope, complexity, and duration of the services provided.

Separate commercial agreements may be required.

6. Guiding Principles

Harris will:

- Support interoperability through Certified APIs at no charge.
- Provide transparent and objective API governance.
- Encourage third-party innovation and integration.
- Establish fair commercial terms for proprietary and custom functionality.
- Recover costs associated with custom development, support, and operational services.
- Maintain compliance with applicable interoperability and information blocking requirements.

This policy is intended to balance interoperability, customer choice, vendor innovation, operational sustainability, and commercial fairness across the Harris product portfolio.