

# Solo Pediatrician Finds EMR Bliss in Hawaii

Pediatrician Dr. Galen Chock was in constant pursuit of charting happiness until he found Amazing Charts.

## Challenge: Finding the Right EMR

Printed typed notes from visits and glued them into paper charts	▶ <i>"One night it hit me when I was doing my charting, and I knew there had to be a better way."</i>
Tried Eclipsys Medinotes, but building templates took too long	▶ <i>"It was all click, click, click; nose click, eye click. To be honest with you it was terrible. I wasn't happy charting."</i>
Looked into EpiCare Ambulatory EMR, but it wasn't a good fit for a small practice	▶ <i>"I couldn't afford to have my patient load cut by 95% the first week, and 50% the second week. Plus, I'm a 'little guy,' so if I had a technical issue I would be put behind large practices in the queue."</i>

## Solution: Amazing Charts

Easy to use	▶ <i>"During my free trial, I charted a few patients in both Amazing Charts and Medinotes to see how they compared. Hands down Amazing Charts was simpler, faster, and more efficient."</i>
Interoperable	▶ <i>"My practice management system is great, and they were easily able to interface with Amazing Charts."</i>
Keep your current patient schedule	▶ <i>"When I implemented Amazing Charts, I had no change in patient flow whatsoever."</i>
Customizable	▶ <i>"I created custom health maintenance alerts to track metrics for PCMH compliance. My colleagues using Epic are stuck with paper or Excel to track these same metrics."</i>

## Results

- ✓ Received Inaugural Health IT Leadership Award presented by the Hawaii Health Information Exchange (HIE)
- ✓ Captures better clinical data that can easily be translated into analytic reporting, and accessed at a moment's notice
- ✓ Became PCMH certified by customizing Amazing Charts for robust patient panel management
- ✓ Receives high quality customer service from the Amazing Charts support team via email, chats, and phone whenever needed.