

SEVEN TIPS ON HOW TO CREATE A SUCCESSFUL PATIENT-CENTERED PRACTICE



Start with Understanding the Patient's Perspective

Understanding your patient's concerns and perspective is key to supporting their needs



Assess Your Current Process from Start to Finish

Your assessment should include every part of the way your practice works, at least as it relates to patients.



Use Your Analytics and Reporting

The reporting features for your EHR can give you an excellent look at each point of your practice. From billing to diagnosis to outcomes to patient cancellations. All of this information can be useful in determining where your practice might have pain points.



Think Outside the Box and Outside Your Specialty

A patient-centered approach includes emotional, spiritual, and whole body wellness. This can include resources for your patients to find help with meditation or physical therapy.



Make Technology Work for You and Your Patients

Building a web portal and phone app for your practice means that your patients will have 24/7 access to the resources your practice provides.



Offer Resources at Every Turn

For your practice, it's important to offer patients a wealth of reputable resources they can easily digest.



Get Your Team Invested in the Process

Practice staff members are often wholeheartedly invested in the patients' best outcomes to begin with, so adding patient-centered models can be an exciting option.