



# SOLO PEDIATRICIAN FINDS EMR BLISS IN HAWAII

Pediatrician Dr. Galen Chock was in constant pursuit of charting happiness until he found Amazing Charts.



Galen Chock, MD

## CHALLENGE: FINDING THE RIGHT EMR

- |   |   |   |
|---|---|---|
| Printed typed notes from visits and glued them into paper charts                  | → | “One night it hit me when I was doing my charting, and I knew there had to be a better way.”  |
| Tried Eclipsys Medinotes, but building templates took too long                    | → | “It was all click, click, click; nose click, eye click. To be honest with you it was terrible. I wasn’t happy charting.”  |
| Looked into EpiCare Ambulatory EMR, but it wasn’t a good fit for a small practice | → | “I couldn’t afford to have my patient load cut by 95% the first week, and 50% the second week. Plus, I’m a ‘little guy,’ so if I had a technical issue I would be put behind large practices in the queue.” |

## SOLUTION: AMAZING CHARTS

- |                                    |   |  |
|------------------------------------|---|--|
| Easy to use                        | → | “During my free trial, I charted a few patients in both Amazing Charts and Medinotes to see how they compared. Hands down Amazing Charts was simpler, faster, and more efficient.” |
| Interoperable                      | → | “My practice management system is great, and they were easily able to interface with Amazing Charts.”  |
| Keep your current patient schedule | → | “When I implemented Amazing Charts, I had no change in patient flow whatsoever.”   |
| Customizable                       | → | “I created custom health maintenance alerts to track metrics for PCMH compliance. My colleagues using Epic are stuck with paper or Excel to track these same metrics.”             |

## RESULTS

- ✓ Received Inaugural Health IT Leadership Award presented by the Hawaii Health Information Exchange (HIE)
- ✓ Captures better clinical data that can easily be translated into analytic reporting, and accessed at a moment’s notice
- ✓ Became PCMH certified by customizing Amazing Charts for robust patient panel management
- ✓ Receives high quality customer service from the Amazing Charts support team via email, chats, and phone whenever needed.