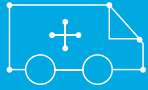


Telehealth: Beyond the Pandemic

Backline Telehealth Use Cases



EMERGENCY

- Embed direct links to meet with a virtual provider at a local emergency department (ED)
- Conduct neurological and behavioral health virtual consultations to aid in faster transitions of care



CARDIOLOGY

- Consult cardiologists out of your hospital network (in another town, in a rural use case, etc.)
- Share previous and current EKGs in a telehealth visit if it's a new doctor



SURGERY

- Manage pre-op and post-op visits and review guidelines/educate patients
- Obtain medication history, consent forms, photo IDs, and insurance cards through telehealth exam rooms before a patient goes in for surgery



PSYCHIATRY

- Conduct pediatric evaluations (court- or school-ordered)
- Conduct counseling sessions (anxiety, depression, stress, etc.)
- Meet virtually for in-patient consultations



GERIATRICS (HOSPICE, ASSISTED LIVING)

- Meet with family care teams virtually (power of attorney, next steps for patient, etc.)
- Avoid unnecessary transfers (patients in assisted living/hospice that develop a problem can have a virtual visit rather than be transferred to the ED)
- Allow virtual telehealth video meetings for all family members during the end of life for the patient



END-STAGE RENAL DISEASE

- Extend nephrology consultation to rural and isolated communities
- Connect care team and promote patient-centered home care model, focused on home-based medical care and placing the patient in the center while connecting the entire care team across the care continuum (case manager, nephrologist, PCP, pharmacists, community health nurses, etc.)
- Manage dialysis virtual check-ins



PAIN MANAGEMENT

- Conduct opioid medication management check-ins
- Conduct wound care checks