

Making the Switch from AC PM to Our Web-Based CareTracker PM



Today's Presenter

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Agenda

01

Comparison of the
PM Platforms

02

Benefits of
Integrated
CareTracker PM

03

Making the Switch
Key points
regarding
Implementation

04

PM Migration
Special Offer and
Q&A

Ask questions in the WebEx Q&A panel and we will do our best to get to them at the end!

This session is being recorded and will be sent out following the webinar

COMPARISON: Amazing Charts PM versus CareTracker PM

| FEATURE | ACPM - EXISTING | CARETRACKER PM |
|-------------|--|---|
| Platform | Hosted. Single sign on via AC. Works with AC only. Does not support multiple Tax ID's. | Web based. EHR agnostic. Interface to Amazing Charts provided free of charge. Supports multiple groups / Tax ID's. |
| Dashboard | No | Features an interactive, role-based dashboard that automatically prioritizes work lists for all areas of your practice, including front office and billing. |
| Eligibility | Real time and scheduled checks. No alerts or historical view. No secondary insurance checks available. | PM offers a convenient patient search with easy verification of demographics, patient balance, and copay, but also provides real-time eligibility checking. Problems with eligibility are highlighted on the dashboard. Secondary insurances are checked as well. |
| Scheduling | No patient tracking. | Customizable scheduling module enables you to see at-a-glance when a patient has checked-in and where they're located and makes it simple for staff to schedule new appointments or accept payments. A mini-menu is available that contains a list of shortcuts. From this menu you can access several applications in PM that help create a more efficient workflow. |

COMPARISON: Amazing Charts PM versus CareTracker PM

| FEATURE | ACPM - EXISTING | ACPM (CARETRACKER) |
|----------------|--|--|
| Clearinghouse | Requires a third-party dashboard (ClaimRemedi). | Have our own clearinghouse – Secure Connect. Fully integrated in the PM. Have visibility of claim rejections within the PM platform. |
| Charges | Need to be reviewed individually via patient’s chart. More time consuming. | Centralized charge capture / screens. An online code lookup software embedded directly within the claims screen that are available to ensure coding accuracy |
| Claims | Need to access Clearing house dashboard to check status. | With the ability to easily view unpaid claims, grouped by financial class, Harris CareTracker PM ensures open claims are worked promptly, and issues are resolved before they can become problems. |
| Visits on hold | Not available | Payer edits automatically generated. Claims with errors are automatically put on hold, therefore allowing them to be researched, corrected, and successfully processed on the same day. |
| Reports | No customization. No scheduling of reports. Limited file type outputs. | More customization and able to schedule reports ahead of time. Has a report stacker feature where you can generate a selection of reports with one click. |

Benefits Of Integrated CareTracker PM

- Web-based – Easy to deploy and maintain
- Intuitive scheduling with patient tracking capabilities. Drag and drop rescheduling.
- Interactive patient alerts – Checks eligibility issues, upcoming recalls. Ensures no missing demographic information
- Intelligent role-based dashboards – Prioritizes work lists for all areas of your office
- Integration with our own Clearinghouse – Secure Connect. Investment in new capability.



Benefits Of Integrated CareTracker PM

- Claims Manager – Identify certain to deny claims. Review claims before payer submission
- Easily view status of rejected and unpaid claims
- Comprehensive reporting module – Track productivity and billing performance
- Auto generation of claims and statements
- Payment posting simplified – easier to match lines
- Denials much easier to track and manage
- Pay patient balances online with our Payment Connect service





Switching Process

- Making the switch is easy
- We specialize in helping practices successfully transition from ACPM to CareTracker PM



Implementation Team



- Implementation Specialist
- Enrollment Specialist
- Data Integration Specialist

| Normal 8 Week PM Implementation | | | | | | | | | | | |
|--|---------------|------------------------------------|---------------------------|---------------------------------------|------------------------|-----------------------------|--------|-------------------|--|------------------|---------|
| | Week 1 | Week 2 | Week 3 | Week 4 | Week 5 | Week 6 | Week 7 | Week 8 | | | |
| These tasks are in addition to Weekly Status Calls that will be held with the Client, Implementation Specialist, Enrollment Specialist, and Data Integration Specialist. | | | | | | | | | | | |
| Client | Kick Off Call | Recorded Training & Assigned Tasks | | | | | | | | Pre Go Live Call | Go Live |
| | | Provide Company Details | Sign Off on Company Build | Complete & Submit EDI/ERA Enrollments | | | | | | | |
| Implementation Specialist | Kick Off Call | Provide Test Data | | Insurance Mapping | Review Test Conversion | Sign Off on Test Conversion | | | | Pre Go Live Call | Go Live |
| | | Create Training Plan | Assign Training & Tasks | | | | | | | | |
| Enrollment Specialist | Kick Off Call | | | Insurance Mapping | Review Test Conversion | | | | | Pre Go Live Call | Go Live |
| | | Build the Company | Send EDI/ERA Enrollments | | | | | | | | |
| Data Integration Specialist | | | Test Files Received | Format Data | Import Test Files | | | Import Live Files | | | |



Question & Answer

- **Ask your questions now!**
- We help every step of the way throughout the switching process
- Our CareTracker PM is integrated with Amazing Charts EHR and digiChart EHR
- Don't want to wait? Get started now! Contact us to schedule a consultation:
 - amazingcharts.com
 - sales@amazingcharts.com
 - 866-382-5932

Make the switch now to claim our limited-time pricing offer:

- Practices with one provider – \$1,000 off implementation price
- Practices with two or more providers – \$50 off per month per provider for first year only

Offer available until
May 27, 2022