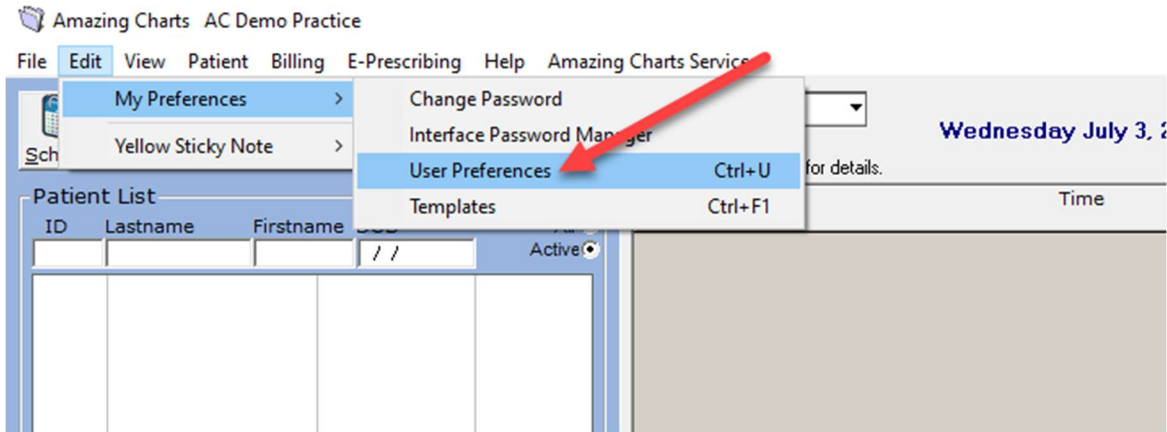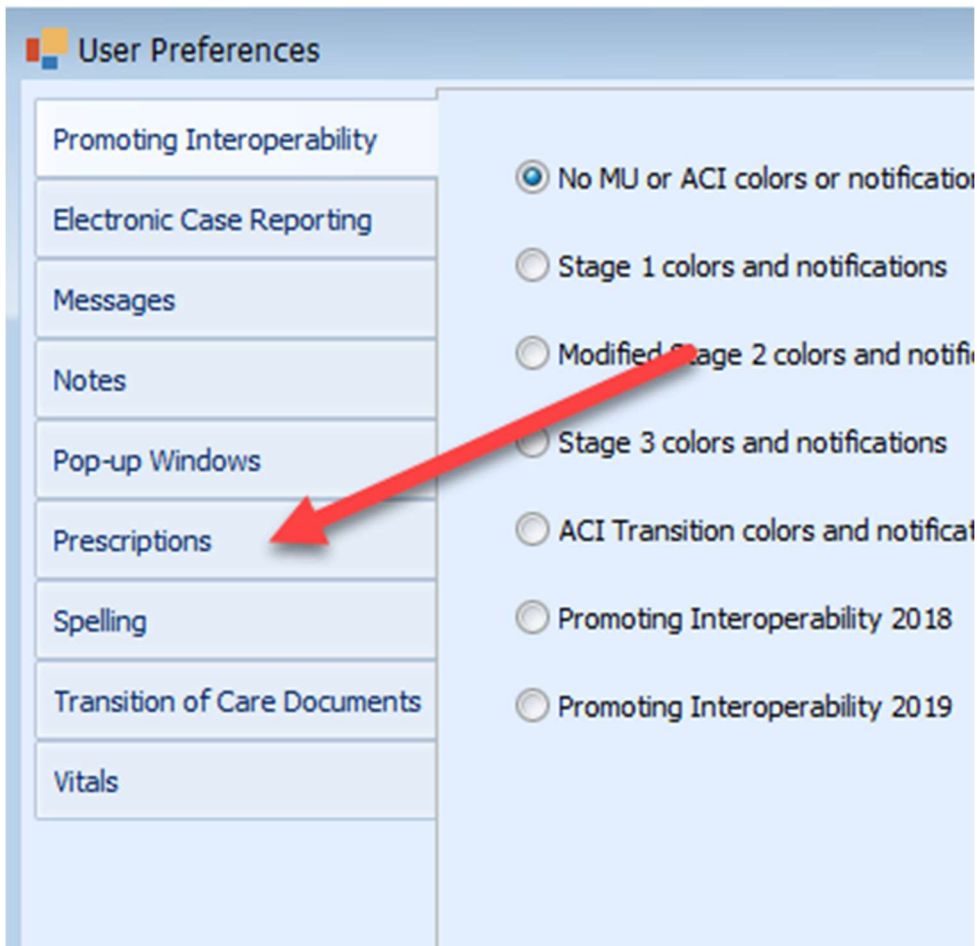# Updating your EPCS PIN after upgrading to v12

After upgrading to version 12 of Amazing Charts, some users may need to re-enter their 4-digit EPCS PIN within the program to transmit prescriptions of controlled medications electronically. This will need to be done for each user enrolled in EPCS for your practice. Details on how to do this are listed below.

1. On the main screen of Amazing Charts, click "**Edit -> My Preferences -> User Preferences**"

2. In the main User Preferences menu, click "**Prescriptions**".

3. In the EPCS section at the top of the page, enter your 4-digit EPCS PIN. Once Entered, click "**Save Changes**" at the bottom of the screen.

4. You can now transmit controlled prescriptions as normal.

If you continue to see any issues with EPCS functionality, please contact our support department using one of the options below:

- By Phone - (866)-382-5932
- By Email - Techsupport@AmazingCharts.com
- Live Chat - https://amazingcharts.com/acsupport